APPENDIX I

# Performance Monitoring

| ***Table 1. - Team performance (operational)***<br>***January – May 2018*** | | | |
|---|---|---|---|
| | | Target Met ✓ | Target Not Met × |
| 1. | Inspections requested before 10.00am will be visited on the same day. | ✓ | |
| 2. | Plans deposited to be checked promptly, in all cases a check to be carried out and communication made with the applicant in less than 10 working days. | ✓ | |
| 3. | Reports of dangerous structure to be attended to within the following time limits:<br>i) Out of working hours – within one hour<br>ii) During working hours – risk assessed as an emergency – within one hour<br>iii) During working hours – risk assessed as a non-emergency same day | <br>✓<br>✓<br>✓ | |
| 4. | Reports of non- domestic buildings open to access being attended to within the following time limits:<br>i) Out of working hours – If risk assessed as an emergency within two hours, otherwise next day<br>ii) During working hours – If risk assessed as emergency within two hours, otherwise same day | <br>✓<br>✓ | |